

Heptagon Product Guide & FAQs

If you cannot find the answer to your question below, please contact hello@countrylife.ie today.

What is the process for ordering online?

Once your order is placed with you, we will send your customer details (Name, Address, Eircode and Phone Number) to Heptagon who will directly be in contact with you. They will arrange a suitable installation date with you directly within 4-6 weeks of purchase.

How long will it take to receive my order?

Heptagon delivery and installation can be up to 4-6 weeks during peak times.

What are the greenhouses made from?

They are timber frame greenhouses, using corrugated Perspex. The Perspex is UV- treated. This means that it won't go yellow or brittle over time.

Do I need to purchase a Greenhouse and Add-Ons together in the same order?

Ideally yes, but Heptagon will discuss your Greenhouse layout with you directly and advise what is best suitable for your desired outcome. If you need to purchase additional add-on's, please do so before Heptagon install.

Can I purchase a raised bed without the Greenhouse?

Yes, these can be bought separately.

Do I need to prepare the ground before installation?

No, as long as the ground is cleared and relatively level. Ideally the area should be south-facing to catch as much sunlight and not on a sloped area.

Can the greenhouse be fixed to the ground?

Yes – if installing onto grass, Heptagon can peg it to the ground using timber, or if going onto concrete it can be screwed on.

Do I need to have concrete/chippings/soil etc down before installation?

No, these greenhouses can be fixed/installed onto any type of ground.

Is there ventilation?

Yes, the Perspex used is corrugated so the air flows through it.

Can windows be fitted?

No, unfortunately not.

Is there a warranty?

The company Heptagon get the Perspex and timber from offer a 15 year guarantee.

Will the timber rot if left on grass?

Not for a long time, they cover the bottom with DPC (damp proof course) which creates a barrier and saves the timber.

Can it be painted?

Yes by the customer (after installation).

Can there be two doors?

Yes, please purchase an extra door "add-on" if you want dual entrances.

What is the smallest greenhouse available?

8ft wide by 6ft long.

What is the largest greenhouse available?

12ft wide x 28ft long.

Can rainwater be collected from the roof?

Yes it can.

Can the greenhouses withstand the Irish storms/weather?

Yes, Heptagon have installed all over Ireland and have not had any issues.

Is there a delivery charge?

No, this is included with your purchase online.

Is there an installation fee charge?

No, this is included with your purchase online.

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